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## Ensuring Accuracy in ILPMP Data Submissions: A Critical Responsibility for Pharmacies and Dispensing Prescribers

The ILPMP is an electronic database that collects, tracks, and stores reported dispensing data on Schedule II-V controlled substances, selected drugs of interest, and other health information in which ensures safety in prescribing, dispensing, and aids in combating prescription drug misuse.

### **The Importance of Accurate Data Submission**

The ILPMP team is enhancing its approach to reporting error compliance by initiating direct outreach to submitters through phone calls and emails when error corrections are not completed. While compliance with error correction has always been required, this proactive communication effort is designed to support submitters in understanding the significance of correcting errors and warnings within submitted prescription data. Our goal is to maintain data integrity through improved collaboration and timely resolution. Accurate and timely reporting to the ILPMP is essential. Pharmacies and dispensing prescribers are required to submit dispensing data by the end of each business day. This ensures that the ILPMP database remains current, allowing prescribers to assess patient 12-month prescription history to support clinical decision making.

### **Understanding [Section 2080.220 Error Reporting](#)**

- Prescriber Responsibility: If a prescriber notices an error in their prescription information, they shall report it to the dispensing pharmacy within 7 days after discovery of the error.
- Pharmacy / Dispensing Prescriber Responsibility: A dispenser who notices an error in a prescription they have dispensed and transmitted shall retract the incorrect prescription and retransmit the prescription correctly within 7 days after discovery of the error.



## ILPMP Streamlines Direct Patient Referral Feature to Illinois Helpline for Patients Seeking Resources for Substance Use Disorder and Problem Gambling Treatment

### Patient Information

**SHERLOCK HOLMES**  
 Age: 70 years and 5 months  
 D.O.B: 1/6/1954  
 Address: 420 W JEFFERSON ST, SPRINGFIELD, IL 61951

All Prescriptions   Opioid Prescriptions   Mapping Prescriptions

| Last Name | First Name | Date of Birth | Rx Number | Date Written | Date Filled |
|-----------|------------|---------------|-----------|--------------|-------------|
| Holmes    | Sherlock   | 1/6/1954      | 2322004   | 6/10/2024    | 6/14/2024   |
| HOLMES    | SHERLOCK   | 1/6/1954      | 214385    | 5/29/2024    | 5/30/2024   |
| Holmes    | Sherlock   | 1/6/1954      | 2322004   | 4/20/2024    | 4/25/2024   |
| Holmes    | Sherlock   | 1/6/1954      | 2322004   | 3/15/2024    | 3/20/2024   |
| Holmes    | Sherlock   | 1/6/1954      | 2322004   | 2/11/2024    | 2/14/2024   |
| Holmes    | Sherlock   | 1/6/1954      | 2322004   | 1/26/2024    | 1/28/2024   |

### Helpline Contact Form

Please enter the following information.

Patient Name\* 
 Gender\* ☒ Male ☐ Female

Age\* 
 Zip Code\*

Phone Number\*

Substances\*  
☐ Benzodiazepines ☐ Opioids ☐ Stimulants ☐ Other

Callback Date\*

Comments

Consent to leave Voicemail\* ☐ Yes ☐ No

Disclaimer  
 The following patient information will be sent to the Illinois Helpline for Opioids and Other Substances. Please obtain patient consent before sending it. The Helpline will contact the patient to assess their needs and provide service referrals within the next 48 hours.

☐ I agree that I have read the disclaimer \*

### Referrals/Summary

e 90 MMEs Per Day: ☐ No  
 Mapping Opioid Prescriptions: ☐ No  
 Mapping Benzo and Opioid Prescriptions: ☐ Yes  
 Acting Opioid/Opioid Naive: ☐ No

Drug Categories: ☐ Benzodiazepines ☐ Opioids ☐ Stimulants ☐ Other

| Insurance | Pharmacy Name/ City             | Prescriber Name | Pres State |
|-----------|---------------------------------|-----------------|------------|
| Medicare  | Blue Bell Pharmacy/ BLOOMINGTON | James Moriarty  | IL         |
| Insurance | Blue Bell Pharmacy/ BLOOMINGTON | James Moriarty  | IL         |
| Medicare  | Blue Bell Pharmacy/ BLOOMINGTON | James Moriarty  | IL         |
| Medicare  | Blue Bell Pharmacy/ BLOOMINGTON | James Moriarty  | IL         |
| Medicare  | Blue Bell Pharmacy/ BLOOMINGTON | James Moriarty  | IL         |
| Medicare  | Blue Bell Pharmacy/ BLOOMINGTON | James Moriarty  | IL         |

The ILPMP team is raising awareness on the Illinois Helpline feature that can be found on patient profiles on ILPMP.org and the majority of integrated views on IL PMPnow. This feature allows for providers, with patient approval, to fill out and send patient information

to the Illinois Helpline for additional resources for Substance Use and Problem Gambling Treatment. The Illinois Helpline services are staffed 24 hours a day, 365 days a year, with trained specialists. This service is free and confidential with the goal of guiding the patient to the best treatment options for their needs.



## ILPMP Frequently Asked Questions

### **Q: What is the ILPMP Peer Review Committee?**

**A:** The Peer Review Committee is a subcommittee of the ILPMP Advisory Committee and is comprised of 10 members. Members may identify prescribers or dispensers who may be prescribing or dispensing outside the currently accepted medical standards of their professional practice and send the identified prescriber or dispenser a request for information regarding their prescribing or dispensing practices. Meetings are held at least bi-annually.

This short video describes the role and composition of the peer review subcommittee of the ILPMP Advisory Committee. [Peer Review Committee Short Video Clip](#)

### **Q: Why did the Peer Review Committee send me a Request For Information (RFI) letter?**

**A:** Members of the ILPMP Peer Review Committee have been charged under [720 ILCS 570/320](#) to identify those prescribers who MAY be prescribing outside the currently accepted standards of practice for their profession. If you have received a RFI letter, please follow the directions to respond. The Committee will review your responses within 90 days. Please note that this letter is not meant to be punitive but to work together to aid in safe patient care and safety.



## ILPMP Represented at ISAPN Pharmacology Update Conference

The ILPMP was proudly represented at the at the regional Illinois Society For Advanced Practice Nursing, Pharmacology Update Conference, held at Carle at the Fields in Champaign, Illinois on April 25, 2025. Jen Erickson, IL PMPnow Manager, and Megan Conant, IL PMPnow Coordinator, represented ILPMP.

By engaging directly with attendees, the ILPMP team shared resources and insights into how the program supports safe prescribing practices. It's an opportunity to strengthen understanding, encourage utilization, and promote best practices in clinical settings, ultimately enhancing patient safety and improving health outcomes across Illinois.



Jen Erickson, IL PMPnow Manager (left), and Megan Conant, IL PMPnow Coordinator (right)

## Educational Resources

# Nonopioid Therapies for Pain

## A Clinical Reference

The 2022 CDC Clinical Practice Guideline for Prescribing Opioids for Pain recommends maximizing the use of nonopioid therapies as appropriate for the specific condition and patient. Initiating opioid therapy should only be considered if expected benefits for pain and function are anticipated to outweigh risks to the patient.

### Types of Pain and Recommended Treatment

#### Acute Pain

Usually starts suddenly and has a known cause, like an injury or surgery. It normally gets better as your body heals.

Nonpharmacologic and nonopioid therapies are at least as effective as opioids for many common types of acute pain.

- Low back pain
- Neck pain
- Dental pain
- Kidney stone pain
- Pain related to musculoskeletal injuries (such as sprains, strains, tendonitis, and bursitis)
- Pain related to minor surgeries typically associated with minimal tissue injury and mild postoperative pain (e.g., simple dental extraction)
- Headaches, including episodic migraine

#### Subacute Pain

Pain that lasts at least one month and up to three months.

This pain can be the result of an underlying medical disease or condition, injury, medical treatment, inflammation, or unknown cause.

#### Chronic Pain

Pain that lasts three months or more.

Nonpharmacologic and nonopioid pharmacologic therapies are preferred for subacute and chronic pain.

- Back pain
- Fibromyalgia
- Tension headache
- Hip or knee osteoarthritis



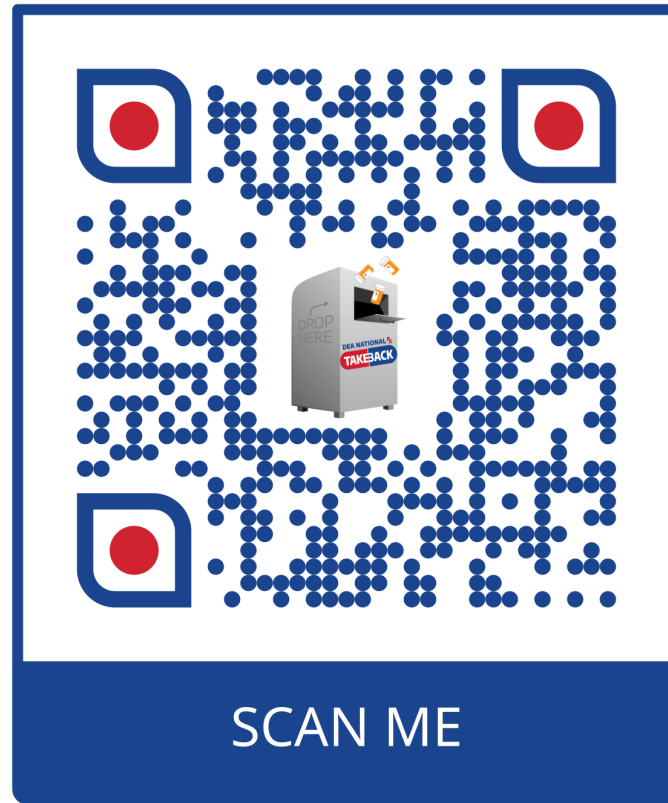
Centers for Disease  
Control and Prevention  
National Center for Injury  
Prevention and Control

[www.cdc.gov/opioids](https://www.cdc.gov/opioids)

**Centers for Disease Control and Prevention** provide Nonopioid therapies include both pharmacologic therapies (medication) and nonpharmacologic therapies. These methods include, but are not limited to, nonopioid medications, cognitive behavioral therapy, physical therapy, acupuncture, meditation, exercise, or interventional therapies like injections.

[Click Here to Read More on Nonopioid  
Therapies](#)

Working together, we can make Every Day Take Back Day. Scan the QR code or click image below to view Year-Round Drop Off locations for prescription drugs.



## Newly Released, FREE, Continuing Education Available for Pharmacists and Pharmacy Technicians on the Importance of PMP Data Integrity

Take advantage of this free ACPE accredited educational opportunity providing 1 hour of continuing education for pharmacists and pharmacy technicians. This program, developed in partnership with NASCSA and 12 prescription monitoring program (PMP) administrators, analyzes the importance and value of complete,



accurate data reported by dispensers to PMPs and assesses the impact of intentional or non-intentional data entry errors and data omissions on patient safety. It also discusses the downstream impacts of pharmacy-reported PMP data on clinical decision-making processes and helps pharmacy staff identify and implement changes that can be made in their practice setting to improve PMP data integrity.

Visit <https://ce.talemhealth.com/a/MWEORC>

**If you received credit for this CE prior to 10/22/24, you are still able to retake the CE and receive credit.**

[Click for more CE Information](#)

## Navigating Pain Management, Safe Opioid Prescribing, and Opioid Use Disorder

A three-hour program designed to meet the educational needs for physicians, nurses, and pharmacists. The program is accredited in 6, 30-minute modules.

The banner features a dark background with a white circle and a green circle in the upper right. The ILPMP logo is centered, with the text 'SOUTHERN ILLINOIS UNIVERSITY EDWARDSVILLE' above it. The main title 'Continuing Education Program' is in large white font, followed by the subtitle 'Navigating Pain Management, Safe Opioid Prescribing, and Opioid Use Disorder'. A list of six sessions is on the left, and a list of faculty members is on the right. The bottom right corner has a red diagonal striped pattern.

SOUTHERN ILLINOIS UNIVERSITY  
EDWARDSVILLE

**ILPMP**  
Illinois Prescription Monitoring Program

### Continuing Education Program

Navigating Pain Management, Safe Opioid Prescribing,  
and Opioid Use Disorder

Session 1: Pain taxonomy, pathogenesis, and assessment  
Session 2: Developing a patient-centered pain treatment plan  
Session 3: Non-opioid analgesics: Evidence and clinical Pearls  
Session 4: Opioid analgesics: From A to Z  
Session 5: Clinical use of opioids: Safe prescribing and monitoring  
Session 6: The exit strategy: When the treatment becomes the problem

Faculty:  
June Oliver, MSN, APRN/CNS  
Laura Meyer-Junco, PharmD, BCPS, FASCP  
Chris Herndon, PharmD, BCACP, FCCP  
Camille Dunkley, MD, MHA, MS  
Noah Cooperstein, MD






[Prescriber Registration](#)

ILPMP.ORG & IL PMPnow Monthly Data

# WEBSITE DATA

MARCH 2025



|   |   |   |   |   |   |
|---|---|---|---|---|---|
|  |  |  |  |  |  |
| 239   | 94,949  | 72,094  | 302,749   | 1,811   | 11,554,409  |
| NEW USERS IN MARCH  | TOTAL USERS   | TOTAL ILPMP PRESCRIBER USERS  | TOTAL ILPMP WEBSITE REQUESTS  | TOTAL IL PMPNOW CONNECTIONS   | TOTAL IL PMPNOW REQUESTS  |

## Contact Information

If you have questions about the information that appears in this update or suggestions for future content, please email [dhs.pmp@illinois.gov](mailto:dhs.pmp@illinois.gov). Visit [www.ilpmp.org](http://www.ilpmp.org) for more information.



**DIVISION OF  
SUBSTANCE USE  
PREVENTION & RECOVERY**

*The Illinois Prescription Monitoring Program (ILPMP) is an electronic database that collects, tracks, and stores reported dispensing data on Schedule II-V controlled substances, selected drugs of interest, and other health information. The Illinois Department of Human Services oversees the ILPMP, authorized by the Illinois Controlled Substances Act (720 ILCS 570/316). The ILPMP adheres to HIPAA and all access, disclosure, and confidentiality provisions of Illinois Law.*

Illinois Prescription Monitoring Program | 401 North Fourth Street | Springfield, IL 62702 US

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